

INVESTORS' FREQUENTLY ASKED QUESTIONS (FAQs)

1. Who should I ask regarding my shareholdings in ALLHC?

ALLHC Stockholders may inquire with BPI Stock Transfer Office (BPI STO) regarding matters pertaining to their shares.

Contact details of BPI STO are as follows:

BPI STOCK TRANSFER OFFICE

3/F Buendia Center, 372 Sen. Gil Puyat Ave.

Makati City 1209

Tel. No. (02) 8580-4693 to 95 and (02) 8580-4759

Email: stocktransferoffice@bpi.com.ph

2. In case of change of name due to marriage, what are the requirements to reflect the change in name reflected in the shares of stock and dividend checks?

The requirements for change of name (due to marriage) are as follows:

- a. Letter of instruction from the stockholder requesting the change of name on the stock certificates and dividend checks
- b. Presentation of two (2) valid IDs (showing the married name)
- c. Presentation of original copy of the marriage certificate (issued by the Philippine Statistics Authority or PSA)
- d. Submission of existing/original stock certificates and dividend checks (if any)
- e. Specimen signature card to be accomplished in the office of the stock and transfer agent
- f. Payment of cancellation fee of P20.00 per certificate and transfer fee of P100.00 per certificate

The above documents should be submitted to BPI STO. Processing will take about seven (7) working days.

3. What should I do to register my new address?

The stockholder may write directly to BPI STO to inform the latter of the change of address with copy furnished to the Corporate Secretary of ALLHC. The stockholders may go directly to the office of BPI STO to accomplish a new specimen signature card and indicate his new address.

The contact details of BPI STO are stated in item (1) above. Please furnish the Corporate Secretary a copy of the letter at this address:

Office of the Corporate Secretary

AyalaLand Logistics Holdings Corp.

4/F Tower One and Exchange Plaza

Ayala Triangle, Ayala Avenue, Makati City

4. How do I request for a certification on my outstanding shares of stock?

To secure a certification on outstanding shares of stock, please submit the following requirements to BPI STO:

- a. Written request to BPI STO stating the purpose of the certification with coverage date of certification to be issued
- b. Presentation of two (2) valid IDs
- c. Specimen signature card to be accomplished in the office of the stock and transfer agent.
- d. Payment of certification fee of P200.00.

Processing period is 5-7 working days.

A request for certification of shareholdings of deceased stockholder shall be signed by one of the heirs of the deceased. A certified copy of the death certificate of deceased stockholder shall be submitted to BPI STO.

5. How do I inquire about dividends declared by ALLHC?

A stockholder may inquire about the status of the dividend payments on his/her shareholdings by sending BPI STO a duly signed written request.

A stockholder who has an account with a stockbroker may also inquire directly with his stockbroker.

6. In case of lost stock certificate, how do I have it replaced?

The requirements for replacement of lost stock certificate are:

- a. Affidavit of Loss duly signed by the stockholder which should indicate the complete details of the ALLHC stock certificate such as certificate number and number of shares (The Affidavit of Loss shall be published by the stockholder in a newspaper of general circulation at least once a week for three (3) consecutive weeks at the expense of the registered owner.); and
- b. Affidavit of publication with sample of the published notice.

Lost stock certificates will be replaced one year after the last day of publication. For immediate replacement, the stockholder may secure a bond with BPI-accredited bonding company good for one year covering the current market value of the shares concerned. Proof of payment should also be attached.

7. How do I sell my shares?

A stockholder who wishes to see its shares can transact through any of the stockbrokerage houses which are members of the Philippine Stock Exchange.

A stockholder may wish to consider BPI Securities to be his/her broker. Contact details are as follows:

BPI Securities

11/F Ayala North Exchange
6796 Ayala cor. Salcedo St.
Legaspi Village, Makati City 1229, Philippines
Tel. No. (632) 8246-5555

8. What is the market price of my shares of stock?

For the latest closing price of ALLHC shares, please refer to the ALLHC's historical data of ALLHC in the website of the Philippine Stock Exchange, www.pse.com.ph

9. What are the requirements for the transfer of shares of stock of a deceased stockholder?

- A. If the deceased died without a will, the requirements for the transfer of shares are as follows:
- (i) Original or certified true copy of the Deed of Extrajudicial Settlement duly annotated by the Registry of Deeds
 - (ii) Affidavit of publication with sample of the published notice
 - Shall be published by the stockholder in a newspaper of general circulation at least once a week for three (3) consecutive weeks
 - Certificates will be issued under the name of the heirs two (2) years from the last date of publication of the Extrajudicial Settlement
 - (iii) PSA authenticated death certificate
 - (iv) Proof of relationship of heirs to decedent (such as marriage contract, birth certificate)
 - (v) Proof of payment of the estate tax
 - (vi) Proof of payment of the documentary stamps
 - (vii) BIR clearance (original Certificate Authorizing Registration)
 - (viii) Original stock certificates registered in the name of the decedent
 - (ix) Bond effective for two years to be posted in favor of the heirs/creditors who may have been unlawfully deprived of their shares/claim against the estate in the amount equivalent to the market value of the shares for transfer
- B. In case the deceased left a will, the requirements are:
- (i) Will duly probated in court (The order of the court would then be the basis of the distribution of the properties to the heirs.)
 - (ii) Letters of testamentary (to determine the executor /administrator)
 - (iii) PSA authenticated death certificate
 - (iv) Proof of payment of the estate tax or BIR certification if exempt
 - (v) Proof of payment of the documentary stamps
 - (vi) BIR clearance (Certificate Authorizing Registration)
 - (vii) Original stock certificates

In either case, there will a transfer fee of P100.00 per certificate and cancellation fee of P20.00 per certificate.

The heirs are to proceed to the BPI STO office to personally fill up the specimen signature card/s and present at least two (2) valid IDs. If the heirs are residing outside of the Philippines, a signature card should be accomplished and apostillized, where applicable, or consularized by the Philippine Embassy. All documents executed outside the Philippines which are required to be notarized should be apostillized, or consularized at the Philippine embassy nearest to the place of execution. Photocopies of the two (2) valid IDs are also needed. The requirements mentioned above should be originally presented to BPI STO office.